

(CAT Dealer) Welcome to Weiler Watch

Weiler Watch is a telematics system for Weiler equipment.

Similar to VisionLink, one or more account administrators must be assigned for each Caterpillar dealership. Dealer administrators can:

- Create CAT dealer employee accounts
- Create customer accounts
- Assign assets to customers
- Connect Weiler Watch-equipped machines to VisionLink via third-party API

If you are a Caterpillar dealer employee who needs a Weiler Watch account for yourself or one of your customers, please contact your dealership's VisionLink Telematics Administrator.

If you are unsure whether your dealership already has a Weiler Watch administrator account, check with your dealership team or contact us at weilerwatch@weilerproducts.com for confirmation.

If **you are** your dealership's VisionLink Telematics Administrator and are setting up Weiler Watch for the first time, follow the instructions below:

To request an administrator user account with Weiler Watch, email Weiler Telematics Support Coordinator at jsnyder@weilerproducts.com.

You will need to have a Weiler Dealer login, if you don't already have one then go to weilerdealer.com and fill out the **Weiler Dealer Login Registration** form and submit it. The Weiler Dealer login will allow you access to the necessary forms and instructions.

*You may already have a **Trackunit Manager** account through work with another OEM or **Cat Rental**. If so, you do not need to create a new account. Instead, contact **Justin Snyder** at (641)-205-3063 or jsnyder@weilerproducts.com for assistance with obtaining visibility to your Weiler assets.

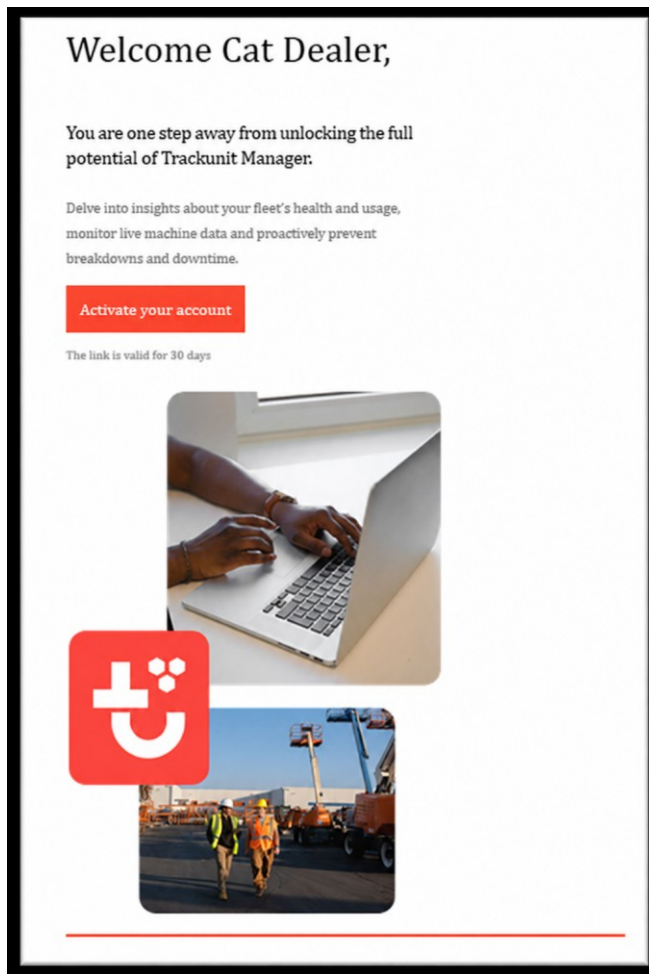
Activating Your Account

After your user account has been created for you, you will receive an activation email from Trackunit.

- Check your junk/spam folder if you do not see the email in your inbox.
- The email will be sent from no-reply@trackunit.com.
- Click the activation link in the email.
- Create and confirm your password, then save your credentials.

Once completed, you will be logged in and ready to use Weiler Watch.

For future access, sign in at: <https://new.manager.trackunit.com>

This image shows the activation form for Trackunit Manager. At the top is the Trackunit logo. The heading is "Get Started with Trackunit Manager" followed by the instruction "Enter your credentials to access your new account". The form contains three input fields: "Username*" with a placeholder "Choose your username" and a red error message "A username is required"; "Password*" with a placeholder "Choose your password" and an eye icon for toggling visibility; and "Confirm password*" with a placeholder "Re-enter password" and an eye icon. Below the fields, a paragraph of password requirements states: "Your password must be at least 12 characters long, and it must not contain any repeating characters or sequences of letters or numbers (e.g. abc, 123, aaa). Your password must not be a commonly-used password or contain your username." At the bottom is a grey button labeled "Activate your account" and a link for "Need help?".

Adding a New User to a Dealer or Customer Account

Important: You must have an **Admin** user account to invite, edit, or delete users.

Step 1: Access User Administration

1. Sign in to Trackunit Manager:
<https://new.manager.trackunit.com>
2. Select Administration from the bottom left-hand menu.
3. Navigate to the Users tab.
4. Click Invite user.

The screenshot displays the Trackunit Manager Administration interface. On the left is a dark sidebar menu with various options. The 'Administration' option is highlighted with a red box. A red arrow points from this box to the 'Users' tab in the 'Manage Users' section, which is also highlighted with a red box. Another red arrow points from the 'Users' tab to the 'Invite user' button in the top right corner of the 'Manage Users' section, which is also highlighted with a red box.

Administration

Manage Users

Use roles to define what your colleagues can see and do.

User	Username	Role	Phone	Last login	Actions
Aaron Davidson	sdvtsdf	User		3 years ago	...
Aaron Law	alwtudemo	User		2 years ago	...
Abhijeet Pandey	ext-apatudemo	Admin			...
acm fleet	acm_fleet	Fleet admin		4 days ago	...
acm_technician	acm_technician	Technician		3 days ago	...
acm_user	acm_user	User		4 days ago	...
Adam D'Cunha	adctudemo	User		2 years ago	...
Adam Petricek	apetudemo	Admin		9 months ago	...
Adam Rochford		User		Activation pending	...
Adam Zotow		User		Activation pending	...

Showing 50 of 1073 results

Export

Step 2: Enter User Information

Complete the required user information.

- **Name** and **Email** are the only mandatory fields.
- Additional information may be entered if needed.

1 User details
User details overview

2 Assign role
Select the user's role

3 Fleet visibility
Grant visibility to assets

4 Additional options
Configure additional options

5 Review & Confirm
Double-check everything before saving

User details

User details overview

Employee number/IPAF license

Add text...

Company

Add text...

Name*

Add text...

Email*

Add text...

Phone number

+00 12 34 56 78

Step 3: Assign a User Role

Select the appropriate user role for the new user.

✓ User details
User details overview

2 Assign role
Select the user's role

3 Fleet visibility
Grant visibility to assets

4 Additional options
Configure additional options

5 Review & Confirm
Double-check everything before saving

Assign role

Select the user's role

Admin
Full control across all accounts and data.

Fleet admin
Manages fleet operations, assets, and policies.

Technician
Performs asset maintenance and inspections.

User
Cross-site performance, alerts, and reporting.

Step 4: Select Fleet Visibility

Choose the level of fleet access for the user.

You can assign:

- **Full fleet visibility** – access to all assets.
- **No fleet visibility** – no asset access.
- **Selected group visibility** – access only to assets within specific groups that have been created by users.

✓ **User details**
User details overview

✓ **Assign role**
Select the user's role

3 Fleet visibility
Grant visibility to assets

4 **Additional options**
Configure additional options

5 **Review & Confirm**
Double-check everything before saving

Fleet visibility

Grant visibility to assets by assigning groups or the entire fleet.

Full fleet **No visibility** **Specific groups**

?

 Assigning a group to a user automatically grants visibility to all assets associated with it.

☐	01 Aalborg Depot 35 assets • 11 users	☐	02 Kolding Depot 10 assets • 9 users
☐	03 Copenhagen Depot 10 assets • 6 users	☐	04 Munich Depot 10 assets • 19 users
☐	05 Frankfurt Depot 15 assets • 5 users	☐	06 Berlin Depot 92 assets • 5 users
☐	123 MRJ 6 assets • 2 users	☐	36 V Machines 8 assets • 3 users

Load more

Step 5: Additional Options / Classic Rights

Skip this as it doesn't apply to you.

✓ User details User details overview	Additional options Configure additional options
✓ Assign role Select the user's role	
✓ Fleet visibility Grant visibility to assets	
4 Additional options Configure additional options	Classic Rights This section only controls your users' legacy rights in Classic Manager. ☐ Updating rights under the module 'Settings' ☐ Updating rights under the module 'Service' ☐ Hide historical data

Step 6: Review and Send Invitation

Review the user information and click **Invite user**.

An activation email will be sent to the new user's email address.

You can confirm the invitation was sent by locating the user in the **Users** list. The **Last login** column will display: **Activation pending**.

This status will remain until the user activates their account.

Creating 3P API credentials in Trackunit Manager for Integration with VisionLink

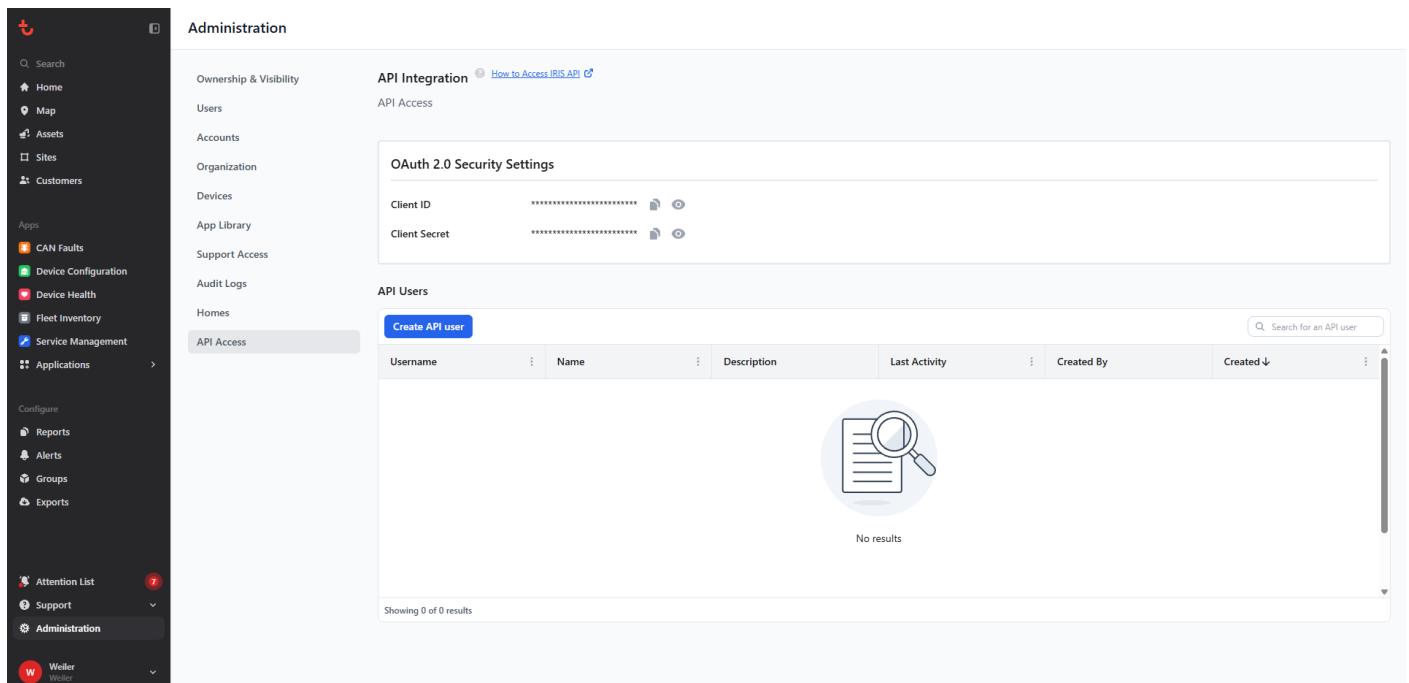
If you are creating **3rd-party (3P) API credentials** in Trackunit Manager, you must have an **Administrator** user account. Only administrators can access the “API Access” page.

Step 1. Log in to Trackunit Manager

1. Sign in to your Trackunit Manager account using your administrator account.

Step 2. Open the Administration Menu

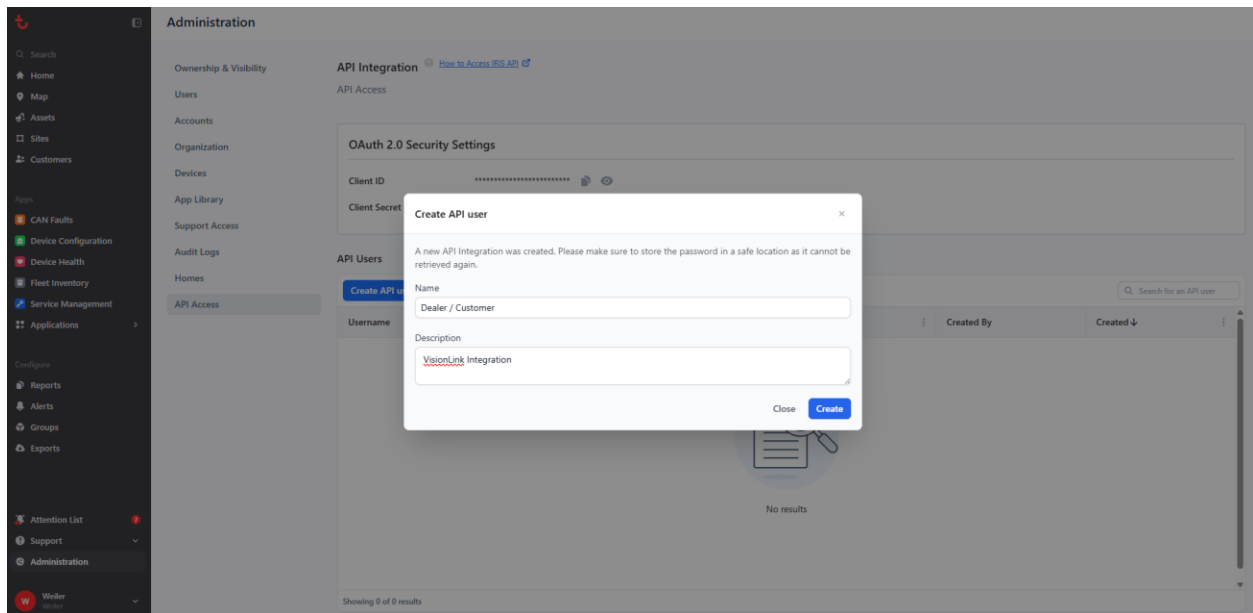
1. From the left navigation menu, select **Administration**.
2. Select **Accounts** and “Act as” the customer that you want to create the 3P API for.
3. Click **API Access**.
 - If you do not see **API Access**, your account likely does not have administrator privileges.



The screenshot displays the Trackunit Manager interface. On the left is a dark navigation sidebar with categories: Home, Assets, Sites, Customers, Apps, Configure, and Support. The 'Administration' menu item is highlighted. The main content area is titled 'Administration' and contains a sub-menu on the left with items like Ownership & Visibility, Users, Accounts, Organization, Devices, App Library, Support Access, Audit Logs, Homes, and API Access (which is selected). The 'API Access' section is active, showing 'API Integration' and 'API Access' tabs. Below these is the 'OAuth 2.0 Security Settings' form with fields for 'Client ID' and 'Client Secret', both masked with asterisks. Underneath is the 'API Users' section, which includes a 'Create API user' button and a table with columns: Username, Name, Description, Last Activity, Created By, and Created. The table is currently empty, displaying a magnifying glass icon and the text 'No results'. At the bottom of the table area, it says 'Showing 0 of 0 results'. The user's profile 'Weller' is visible at the bottom of the sidebar.

Step 3. Create a New API User (3P API Credentials)

1. On the **API Access** page, click **Create API User**.
2. Enter:
 - **Name** – A descriptive name (for example, *Dealer / Customer*).
 - **Description** – Purpose of the integration (example, VisionLink integration).
3. Click **Create**.

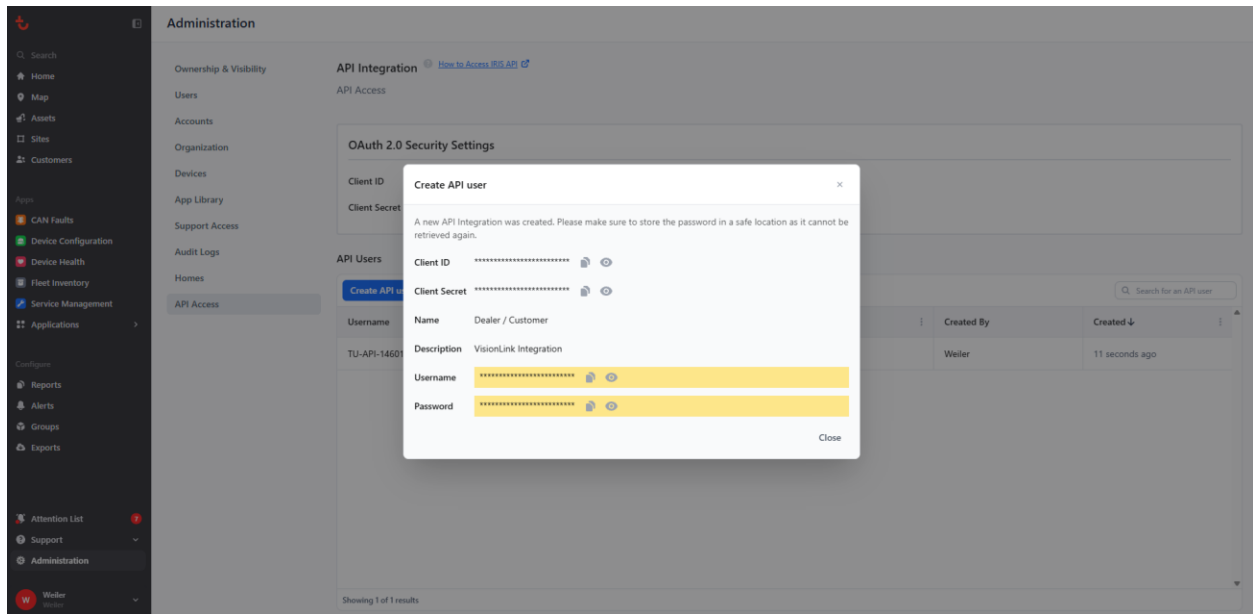


Step 4. Save the Credentials

After the API user is created, Trackunit displays:

- Username, Password, Client ID, and Client Secret

Important: The password is shown **only once**. Copy and securely store the password before closing the window.



Step 5. Provide the Credentials to VisionLink

Most third-party integrations require:

- Client ID
- Client Secret
- Username
- Password

Step 6. Test the Connection

Confirm that the 3P API connection was successful by verifying that your machine data is visible in VisionLink.

For instructions on how to set up a 3P API connection in VisionLink, refer to CAT's guide on CatDealer.com:

<https://catdealer.com/content/dam/dealer/Business-Tools/digital-business-strategy/vision-link/3rd%20Party%20Integration%20Process%20July%202025.pdf>

When configuring the integration, use the following settings:

- Provider: Trackunit
- Format: ISO 15143-3 (AEMP 2.0)
- OEM Name: Leave as Unspecified

How do I share visibility of my assets?

You need to be account admin or fleet admin to share asset visibility.

With this feature, you can share visibility without transferring ownership, ensuring your asset data remains unaltered by others.

Grant asset visibility to another account

1. Log in to **Trackunit Manager**
2. Go to the **Administration** page
3. Navigate to the **Ownership & Visibility** tab
4. Click **Share visibility** above the Asset list on the left side of the screen

The screenshot shows the Trackunit Manager Administration interface. On the left sidebar, the 'Ownership & Visibility' tab is selected. The main content area has a sub-header 'Share and transfer' with three buttons: 'Share visibility', 'Remove visibility', and 'Transfer ownership'. The 'Share visibility' button is highlighted with a red box. Below this is a table of assets. The table has columns: Asset, Asset Type, Serial Number (VIN), Telematics Device S..., Owner, Visible To, and External. The table lists various assets, including 'Test_FIT_123456', 'BACKHOE MikeC Raw 501', 'XLWDT1835G1239159', 'Trackunit Mazda', '280770-new', '107', 'CN97556', 'Volvo L70H', 'Takeuchi TB016', 'HC 10', 'Takeuchi TB225', and 'EJVIND'. The 'Visible To' column shows different accounts like 'Kiosk mode POC account', 'Account 1 (sub 1)', and 'Account 1'. The 'External' column shows 'Testatt' and 'HC 10'.

Asset	Asset Type	Serial Number (VIN)	Telematics Device S...	Owner	Visible To	External
Test_FIT_123456 Gehl / RT105 / Track loader	MACHINE	X1317	532259	Engineering Performance test	Kiosk mode POC account	
BACKHOE MikeC Raw 501 Kubota / BX2200D / Tractor	MACHINE	12192	553506	Level 2 US Demo		
XLWDT1835G1239159 Terberg / DT183 / Distribution tractor	MACHINE	XLWDT1835G1239159	528053	Engineering Performance test	Kiosk mode POC account	
Trackunit Mazda Volvo / V90 / Car	VEHICLE		865339	TU SA - Robin V Demo Area 2		Testatt
280770-new Skyjack / SJ85AJ DIESEL / AWP/Boom lift	MACHINE		533222	Stephensons (TU)		954002
107 - / - / -	VEHICLE		3674561	Trackunit Construction	Account 1 (sub 1)	
CN97556 Volvo / - / -	VEHICLE		3524385	Trackunit Construction	Account 1	
Volvo L70H Volvo / L70H / Wheel loader	MACHINE		866437	Engineering Performance test		
Takeuchi TB016 Takeuchi / TB016 / Tracked excavator	MACHINE		866476	Engineering Performance test		
HC 10 - / - / Trailer	VEHICLE		859672	Trackunit Construction		HC 10
Takeuchi TB225 Takeuchi / TB225 / Crawler Excavator	MACHINE		610403	Engineering Performance test		
EJVIND						

5. Complete the following steps:
 1. Select the **account** you want to grant visibility to
 2. Select one or multiple assets you wish to share visibility of
 3. **Review** your selection before confirming

6. Click **Confirm**

Select recipient
Choose account to share asset visibility with.

Select assets
Select assets to share.

Review
Review and confirm details.

Select recipient
Select an account to share asset visibility with, either within your organization or with your partners.

Select...

Select assets
Select the assets you want to share visibility for from the list below

Filter

Search

Name	Asset Type	Serial Number (VIN)	Telematics Device S. ...
Volvo	MACHINE		

Review
Make sure to review the selection before you confirm the changes.

The selected recipient will gain visibility of the assets.
Ownership of the assets will remain unchanged.

The recipient needs to accept this request. You can keep track of your requests in the "Pending requests" tab. It is possible to revoke a request before it is accepted or rejected.

Recipient:

Search

Name	Asset Type	Serial Number (VIN)	Telematics Device S. ...	Owner
DEMO-13	MACHINE			Trackunit Co

Back Confirm

The recipient account will now be able to see those assets.

How to create a new Customer account (sub-account)?

Log into Trackunit Manager

1. Go to the **Administration** app
2. Navigate to the **Accounts** tab
3. Click **Create account**
4. In the pop-up dialog, fill out details about the account:
 - External Reference (if applicable)
 - Name *required – this will be a visible account name
 - Email *required – the account activation link will be sent to this email
 - Street, Post Code, City
 - Country *required
 - Phone number
 - Language *required - this will determine the language of the activation email
5. Click Confirm to create an account and send activation email

